

SAPHIR[®] Warranty

This warranty is valid for SAPHIR[®] sheets produced by Arla Plast AB, in both transparent and coloured versions for flat vertical installations only. The warranty covers 10 years on weatherability (impact strength) and 5 years for coating performance.

1. For a period of 10 years, no breakage will occur due to direct impact of normal weather against the coated surface of the sheet.

2. For a period of 5 years, no coating failure will occur. This refers solely to scratch resistance and adhesion at normal weather impact and recommended cleaning.

Yellowness index, measured in accordance with ASTM E 313-96 shall change less than 10 units in comparison with the original value.

For opal tints the yellowness index shall change less than 19 units in comparison with the original value.

3. Warranty is not valid for unprotected edges. In case of unprotected edge, the warranty is only valid for the part min. 50 mm away from the edge.

4. The installation of the SAPHIR[®] sheet must be made in one of the following countries: EC-countries, Norway or Switzerland.

5. The SAPHIR[®] sheet must be handled, stored, installed and cleaned as recommended by Arla Plast AB.

6. If the sheet has been machined, the warranty is only valid for coating performance according to the terms above. The warranty is not valid for thermoformed or cold bended SAPHIR[®] sheets.

7. The starting date of this warranty is the date of original purchase and remains valid to the original purchaser only. Claimants must provide a receipt indicating the proof of purchase date.

8. The claim must be made not later than 28 days after the alleged failure.

9. The sheet must not be removed from its original installation before an inspection by Arla Plast AB can be made and in addition, Arla Plast AB reserves the right to investigate independently the circumstances of failure.

10. Re-installation or fabrications expenses, and more generally any other claims for damage or loss, either direct or indirect, or consequential, whatever the cause there of, are expressly excluded from this warranty.

11. If the warranty claim is deemed justified, Arla Plast AB shall replace the material, or part of it, according to the following conditions:

Time since the date of supply	Percentage of replacement of the rejected quality
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Until the 5th year	100%
During the 6th year	75%
During the 7th year	60%
During the 8th year	45%
During the 9th year	30%
During the 10th year	15%

12. In the case where the product is not available within the Arla Plast AB product range, a refund will be issued to the purchaser for the original purchase price of the affected sheets.